

Queensland Summary of AQTF audit information

As a Pre-qualified Supplier under the User Choice 2010 – 2015 program, National Training is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF).

The Queensland User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees.

The AQTF is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

National Training Pty Ltd,

RTO Number 21792

Audit Date: 23 June 2006

Qualification Code	Qualification Name
AUR20705	Certificate II in Automotive Mechanical
AUR30205	Certificate III in Bicycles
AUR31005	Certificate III in Automotive Sales
AUR31205	Certificate III in Automotive Retail, Service and Repair
BSB20107	Certificate II in Business
BSB20207	Certificate II in Customer Contact
BSB30107	Certificate III in Business
BSB30207	Certificate III in Customer Contact
BSB30407	Certificate III in Business Administration
BSB40207	Certificate IV in Business
BSB40507	Certificate IV in Business Administration
BSB40807	Certificate IV in Frontline Management
BSB60407	Advanced Diploma of Management
CHC30102	Certificate III in Aged Care Work
CHC30202	Certificate III in Home and Community Care
CHC30208	Certificate III in Aged Care
CHC30308	Certificate III in Home and Community Care
CHC30402	Certificate III in Children's Services
CHC30708	Certificate III in Children's Services
CHC40102	Certificate IV in Aged Care Work
CHC40108	Certificate IV in Aged Care
FDF10103	Certificate I in Food Processing
FDF10303	Certificate I in Food Processing (Plant Baking)
FDF20103	Certificate II in Food Processing
FDF20303	Certificate II in Food Processing (Plant Baking)

FDF30103	Certificate III in Food Processing
FDF30303	Certificate III in Food Processing (Plant Baking)
FNS30107	Certificate III in Financial Services
MSA30107	Certificate III in Process Manufacturing
PMB30107	Certificate III in Polymer Processing
SIR20207	Certificate II in Retail
SIR30207	Certificate III in Retail
SIR30307	Certificate III in Wholesale
SIT20207	Certificate II in Hospitality
SIT30707	Certificate III in Hospitality
TAA40104	Certificate IV in Training and Assessment
TAE40110	Certificate IV in Training and Assessment
TLI20107	Certificate II in Transport and Logistics (Warehousing and Storage)
TLI20207	Certificate II in Transport and Logistics (Road Transport)
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)
TLI30207	Certificate III in Transport and Logistics (Road Transport)

Audit Outcome			Rectification	
Was non-compliance identified?	If Yes', non – compliance type	Summary of non-compliance	Actions taken to rectify the non-compliance	Has the non-compliance been rectified?
Yes/No	Minor, Significant, Critical			Yes/No
No				

Explanatory notes:

Non-compliance with the AQTF means that requirements of the have not been met based on the evidence reviewed. Non-compliances are categorised as minor, significant or critical. For the purposes of the User Choice 2010 – 2015 program, only significant and Critical non-compliances need to be published

- Minor: No, or minor, adverse impact on learners with no serious breakdown of provision of quality training and assessment.
- Significant: Significant adverse impact on learners with insufficient focus on quality training and assessment outcomes.
- Critical: Critical adverse impact on learners with widespread or persistent dissatisfaction with services and outcome