

Queensland Summary of AQTF audit information

As a Pre-qualified Supplier under the User Choice 2010 – 2015 program, Performance Edge Systems is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF).

The Queensland User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees.

The AQTF is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

Performance Edge Systems Pty Ltd, RTO Number 90068

Audit Date: 30 November 2007

Qualification audited	
Qualification code	Qualification name
BSB30101	Certificate III in Business
BSB30301	Certificate III in Business (Sales)
BSB41004	Certificate IV in Business (Frontline Management)
BSB51004	Diploma of Business (Frontline Management)
FNB30104	Certificate III in Financial Services
ICT30102	Certificate III in Customer Contact
ICT40102	Certificate IV in Customer Contact
TAA40104	Certificate IV in Training and Assessment
WRR20102	Certificate II in Retail Operations
WRR30102	Certificate III in Retail Operations
WRR40102	Certificate IV in Retail Operations
WRW30101	Certificate IV in Wholesale Operations

Audit Outcome			Rectification	
Was non-compliance identified?	If Yes', non – compliance type	Summary of non-compliance	Actions taken to rectify the non-compliance	Has the non-compliance been rectified?
Yes/No	Minor, Significant, Critical			Yes/No
No				

Explanatory notes:

Non-compliance with the AQTF means that requirements of the have not been met based on the evidence reviewed. Non-compliances are categorised as minor, significant or critical. For

the purposes of the User Choice 2010 – 2015 program, only significant and Critical non-compliances need to be published

- Minor: No, or minor, adverse impact on learners with no serious breakdown of provision of quality training and assessment.
- Significant: Significant adverse impact on learners with insufficient focus on quality training and assessment outcomes.
- Critical: Critical adverse impact on learners with widespread or persistent dissatisfaction with services and outcome